

Natural Stone disclaimer -

Once you have decided on a natural stone please read and note the following disclaimer -

Before you place an order we will ask you come and see us so we can show you the product in its crate, our sample pieces and the product laid on display. We are reluctant to take orders if you have not seen what you are purchasing.

Once you have purchased your chosen product and it has been delivered or collected you will have automatically accepted the below disclaimer regarding natural stone products –

As the name suggests natural stone is a product of nature and any variations in colour, veining and pattern must be accepted once purchased. These features are what makes natural stone unique, it is not a flaw in the stone. Each piece of stone will be individual and beautiful for years to come.

Once purchased you have accepted that natural stone does vary in pattern, texture and colour. The stone you receive may also vary from pictures that you have seen of the same stone, samples you have taken and even the ones we have on display at The Rockery Centre. The stone is quarried from different areas at different times and will vary from month to month and batch to batch.

Pictures and image's you may have seen of our natural stone products either on our website or else where are there to give you ideas and inspiration for your garden but results may vary from those previously seen due to –

- Different batches on different shipments
- Changes in lighting, shadows, whether it is wet or dry and even the time of day
- The product may have been sealed
- Products look different on a screen vs in real life
- The age of the product, what it has been jointed with and how it has been laid will also play a part in the final appearance

Any samples that you have taken are provided to give you an idea of what you will be purchasing and as stated above could vary once your order is received.

The Rockery Centre is not responsible for any cracks, fissures, stains, breakages that may occur after the stone has been installed. Please see the back of your invoice for further information on our returns policy.

The Rockery Centre reserves the right to make any changes to this Natural Stone Disclaimer and to any other terms and conditions without prior notice.